



GROSSMAN  
COHEN &  
DIAMOND, LLC

Advisors & Certified Public Accountants  
[www.gcdadvisors.com](http://www.gcdadvisors.com)

111 S. Pfingsten Road • Suite 114 • Deerfield, Illinois 60015

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**To:** Todd Nelson  
Woodrow Development

**From:** Greg Diamond  
[gdiamond@gcdadvisors.com](mailto:gdiamond@gcdadvisors.com)  
847.504.5100 • Fax 847.759.3262

**Re:** Build out at 111 S. Pfingsten Road

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I am writing this letter because I want to let you know how great our experience was in dealing with every single person on your production team as well as every interaction we had along the way. I have built 2 homes and been involved in several other construction projects and never had any project go as smooth as this.

All of our experiences throughout our construction period were non-confrontational, responsive and smooth, including:

- Selecting the carpets, paint, floor tile and doors
- The project was completed a day before expected
- Punch list items were dealt with in a timely manner within days
- All of the workmen were pleasant, neat and conscientious
- Communications between you and the building's management were smooth
- Even followup items requested were handled the same way

Todd, I would suggest you retain this letter for showing to future prospects and give you permission to have any such prospect contact me if they want to be able to discuss this.

Thank you again for a great experience!