

Todd Nelson Woodrow Development 1805 Pickwick Avenue Glenview, IL 60026

Todd,

I wanted to let you know that on the recent construction job at Jel Sert to renovate our 2nd Floor Men's Room, your crew did a great job. Everything went very smoothly except for 1 issue which was resolved very quickly. I really count on Gary Hansen's attention to detail.

Jel Sert is a food manufacturing plant and because of our SQF Certification, we have rigorous standards that we follow both in the manufacturing plant and the office. Gary made sure I had all of the paperwork I needed before the job began and kept the crew on a tight schedule. All of the crew working on site were professional and polite to everyone in the office. It's very important that the day to day operations can continue while there is construction work going on.

I have an open quote with Woodrow for a complete demolition/reconstruction of the 1st Floor Washrooms and I'm working on getting approval from senior management now. As long as the same standard of professionalism and quality are continued, I will keep calling Woodrow for my renovation projects. Because Jel Sert is in an old building, that should keep all of us busy until we retire!

Thank you for your team's positive efforts and results.

Regards.

Carrie Jacobs

Dir. Of Engineering