

## **LUTHERAN CHURCH OF THE ASCENSION**

A FAITH COMMUNITY ON CHICAGO'S NORTH SHORE

460 SUNSET RIDGE ROAD NORTHFIELD, IL 60093 847.446.8335 INFO@ASCENSION.CHURCH.ORG

Dear Todd,

Now that we are living into our beautifully remodeled and renovated building, I write to thank you and WDI for a truly exceptional experience. The finished product is beautiful, efficient, accessible and welcoming.

From our first planning meeting with you more than a year ago, to the most recent check-in by our project manager, you and your staff have been attentive to our needs, attuned to our culture, and ready at every turn with creative, efficient and cost-effective solutions to our facility concerns.

We are especially grateful for Project Manager Mike Given, who went out of his way every day to make sure our projects were running on-time and on-budget. He interfaced with both our planning team and contractors with respect, wisdom and expertise. When glitches or unexpected delays occurred (as they always do with construction) he communicated the issues to us immediately and helpfully. The contractors to whom he introduced us were highly-skilled, efficient and respectful. Even though the project has been completed, Mike still calls or stops by periodically to make sure we are satisfied, and that everything is running smoothly.

Though we are not planning another building project in the near future, you will be the first phone call we make when we build or remodel again. Thank you for your flawless professionalism, your vast knowledge, and your good humor. It was a pleasure to work with you.

Sincerely,

JoAnn A. Post, Pastor