



A MILLIMAN GLOBAL FIRM

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To whom it may concern:

Our office recently underwent an expansion to our space which required us to have construction crews working within the office during business hours. Ken Osterman of Woodrow Development was my onsite contact during the expansion. I cannot say enough positive things about Ken and his ability to multi-task and respond to our many requests. Our expansion took some unexpected turns along the way and Ken was amazing in his ability to roll with our indecisiveness as well as our lack of experience of knowledge of construction projects.

As the Office Administrator it is my job to make sure that this expansion moved forward smoothly without interrupting the staff and their work. I honestly can say that Ken and his crew really made me look great without me doing anything.

In addition to Ken being an incredible supervisor to his guys and very attentive to our needs he also went above his duties and offered to replace light bulbs we were missing which I thought was really amazing. It was not necessary for him to offer to do that and I appreciated the fact that he even thought to offer.

When we do a future expansion I will definitely recommend that we hire the Woodrow Development team and I would without a doubt want Ken to be our onsite person.

Cordially,